

PROGRESS FIRE CO. 2022 Strategic Plan

PROGRESS FIRE CO.
FIRE SERVICES

WHO ARE WE?

Progress Fire Co. is a leading Southeast Queensland fire protection company, delivering a wide range of quality services to its loyal client base, from design and installation through to modification and maintenance of fire systems.

Known for its commitment to agility, reliability and professionalism, the Progress Fire Co. team is committed to consistently delivering the highest quality service and products to the construction industry and to building owners, not merely satisfying the needs of its clients but consistently surpassing them.

Progress Fire Co. has a passion for fire safety and for protecting its clients' premises, property, and people.

TAGLINE

Progress Fire Co.
Fire services you can count on.



OUR VISION

To be the trusted partner in fire safety and protection for the construction industry in Southeast Queensland through the delivery of exceptional fire system design and installation, and a commitment to genuine collaboration with our clients.

OUR MISSION

Our mission is to safeguard our clients, their premises, and people from fire hazards.

OUR SERVICES

From a core services perspective, Progress Fire Co. is focused on the design and installation of fire systems for new buildings. In the future, the company would like to deliver more modification work, as well as expanding its offering to include the maintenance of fire systems. Therefore, its service offering is:

1. **Design and installation of fire systems (new + existing buildings)**
2. **Modifications to fire systems**
3. **Maintenance of fire systems**

OUR VALUES

Progress Fire Co.'s values represent who we are and what we stand for. They are at the heart of every decision the company makes and help to drive all decisions made in the pursuit of the company's vision and mission.

1. Agility

Progress Fire Co. values agility. It's a company that can easily change direction, renew itself, adapt quickly to challenges, and succeed in a rapidly changing environment.

2. Professionalism

Progress Fire Co. values professionalism, a powerful quality that allows the company and its people to deliver to the best of their ability. Professionalism involves consistently delivering to the highest of standards, with integrity, accountability, respect, honesty and trustworthiness at its core.

3. Gratitude

Progress Fire Co. is committed to practising gratitude – one of its core values. A culture of gratitude plays a crucial role in the Progress Fire Co. workplace, and is practiced with its people, clients, and industry partners.

4. Integrity

Progress Fire Co. values integrity, the practice of incorporating ethical behaviours throughout all facets of its business. A commitment to being honest and having strong moral principles integrity, in business is an essential ingredient for sustainable, long-term, growth and success.

5. Quality

Progress Fire Co. is committed to consistently delivering the highest quality service and products to its client base, not just satisfying their needs but consistently surpassing them.

6. Collaboration

Progress Fire Co. treats every client as a trusted partner, with collaboration and open communication essential to creating mutually beneficial business relationships. This commitment to collaboration is also fostered internally within the team.

7. Reliability

Progress Fire Co. is known as a reliable provider of fire safety services to the construction industry. As a business, it places great importance on delivering the brief on budget and on time.

